



THE MALAYSIAN INSTITUTE OF ARBITRATORS
Proudly Present

A Talk on
"Human Factors in Project Management"
By

Mr Raj Kumar Dheri

Tuesday, 16 December 2014

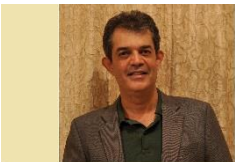
Brief Synopsis

An introduction for project management professionals providing an engaging introduction to the core concepts and principles of NLP (Neuro Linguistic Programming) in the context of project management. After establishing the role of behavioural competences across the life-cycle and components of projects, the pillars and core components of NLP will be taught through practical exercises. NLP tools and techniques will then be demonstrated against key competences required for effective project management, for example as described in competency frameworks for higher levels of certification by professional bodies, through practical examples, tools and techniques.

Learn about:

- understand how soft skills support all components and processes across each stage of the project life-cycle;
- assess their own behaviours and preferences using standard frameworks including language and behaviour profiling;
- know which phases and components of project management are best performed with which behaviour styles and understand where they may have gaps;
- understand the basics of NLP and how it can be applied to project management;
- know how to identify different stakeholder maps of the world and how to bridge the divide through effective communication methods;
- start to develop flexibility in key behaviours using standard NLP techniques;
- conduct practical exercises on key project activities such as team-based planning.

The Speaker



RAJ KUMAR DHERI PMP, Diploma in Architecture, BSc (Construction Management, PSU), LLB (Hons, Cardiff), Diploma in Arbitration (MIArb), NLP Practitioner

Mr Raj Kumar Dheri has close to 28 years working experience in various aspects of the building industry. He has worked both on the contractor's side as well as in project consultancy. His field of experience lies in the area of project management and property management. He is also a lawyer and an Arbitrator and has worked with diverse clients thus expanding his exposure to the human side of projects and operations.

Time : 5.30 pm to 7.30 pm
Venue : The Malaysian Institute of Arbitrators, Unit 508, Lobby 2, 5th Floor, Block A, Damansara Intan, Jalan SS 20/27, 47400 Petaling Jaya, Selangor
Fee : MIArb members RM30.00
Members of supporting organisations RM50.00
Non-Members RM70.00

Light refreshment will be served.

REGISTRATION FORM

The Malaysian Institute of Arbitrators Email: info@miarb.com Tel: 03-77265311 Fax: 03-77265322

I wish to attend the Talk on **"Human Factors in Project Management"** on **16 December 2014**.

Name: _____ Profession: _____
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Payment by Cheque No. _____ RM _____, made payable to "The Malaysian Institute of Arbitrators"

Bank In/ Online Transfer (please email or fax copy of bank-in slip upon payment indicating name(s) of person(s) attending)
Bank: United Overseas Bank (Malaysia) Bhd | Account No. 202-301-995-9 | Account Name: The Malaysian Institute of Arbitrators

The organiser reserves the right to: (i) change the programme / venue at any time; (ii) cancel or postpone the event at any time and under such circumstances, will refund registration fees in full, otherwise no refunds will be made for cancellations but substitution is allowed. Receipts will be issued at the venue. Photocopies of registration forms are acceptable.